



TEXAS WINTER STORM 2021

SNAP REPLACEMENT

Winter Storm Assistance for SNAP recipients whose food was lost or destroyed.

SNAP customers can request a benefit replacement for food lost or destroyed due to the winter storm in February 2021 by calling 2-1-1 or sending in Form H1855. You do not need to go to an HHSC local office.

Call 2-1-1, select a language, and then choose Option 2.

To request a benefit replacement using form H1855:

Complete Form H1855, Affidavit for Nonreceipt or Destroyed Food Stamp Benefits and submit it by mail or fax.

<https://hhs.texas.gov/laws-regulations/forms/1000-1999/form-h1855-affidavit-nonreceipt-or-destroyed-food-stamp-benefits>

- English version of H1855 (PDF):
<https://hhs.texas.gov/sites/default/files/documents/laws-regulations/forms/H1855/h1855.pdf>
- Spanish version of H1855 (PDF)
<https://hhs.texas.gov/sites/default/files/documents/laws-regulations/forms/H1855/h1855-s.pdf>

Mail: Texas Health & Human Services Commission, PO Box 149027, Austin, TX 78714-9027

Fax: 1-877-447-2839

Hot Foods

Texans who get SNAP food benefits can buy hot food such as rotisserie chicken and prepared foods from a store's deli at retailers who accept SNAP.

Disaster Legal Assistance Hotline: 1-800-504-7030

1-800-733-8394 | www.LoneStarLegal.org



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