

[American Gateways - San Antonio Office \[1\]](#)

Office Hours

9:00 a.m. - 5:00 p.m.

Monday - Friday

Except on Holidays

Intake Hours and Guidelines

American Gateways conducts screenings for services on a walk-in basis.

Screenings are conducted at the San Antonio office from 9:00 AM to 2:00 PM, Monday through Thursday.

No appointment is necessary.

For questions about screenings at our San Antonio office, please call: **(210) 521-4768 extension 232**

We strongly prefer in-person applications.

However, if you absolutely must apply by phone, please call **(512) 478-0546 extension 200**.

If you or a family member or friend is detained and in need of services:

Please call **(512) 478-0546 extension 204** and leave a message with the name of the detainee, the facility where the individual is detained and the A# (alien registration number) of the detained individual.

Services Provided

American Gateways is one of the largest immigration legal services providers in Texas. Our clients receive culturally sensitive, trauma-informed legal representation from start to finish of a case. Our staff are experts in the areas of:

- Asylum (for individuals and families fleeing persecution in their home country)
- Violence Against Women's Act (VAWA) Petitions (for battered spouses, parents, and/or children)
- T Visas (for survivors of trafficking)
- U Visas (for survivors of certain types of violent crimes that occurred in the U.S.)
- Representation before the San Antonio Immigration Court
- Permanent Residency and Naturalization
- Deferred Action for Childhood Arrivals (DACA)
- Family-based Petitions

American Gateways is also the only nonprofit in the state to provide legal orientation, immigration workshops, and pro bono legal representation at four immigrant detention facilities.

Our San Antonio office serves the South Texas Detention Complex in Pearsall, Texas, the Karnes County Residential Center for families in Karnes City, Texas, and the South Texas Family Residential Center in Dilley, Texas.

Eligibility Guidelines

Our services are open to everyone who meets our income guidelines and case priorities.

We do not discriminate based on race, religion, nationality, gender, or sexual orientation.

What if I have an emergency?

If you have an emergency, please contact us as soon as you can.

Make sure to let the intake worker know about any urgent deadlines. All conversations are confidential.

If you are facing immediate deportation you can contact the Línea de Defensa Comunitaria/Deportation Crisis Hotline at (512) 270-1515

Who we are:

American Gateways has served the Central Texas immigrant community since 1987. Founded as the Political Asylum Project of Austin (PAPA), we began as a dedicated group of volunteers working to serve increasing number of refugees fleeing war in Central America. Since then we have grown to provide a broad range of immigration legal services to low-income individuals and families throughout the region. Our new name reflects our expanded services and our objective of promoting the rights of our clients through every portal of immigration relief.

[Watch the video below to learn more about American Gateways](#)

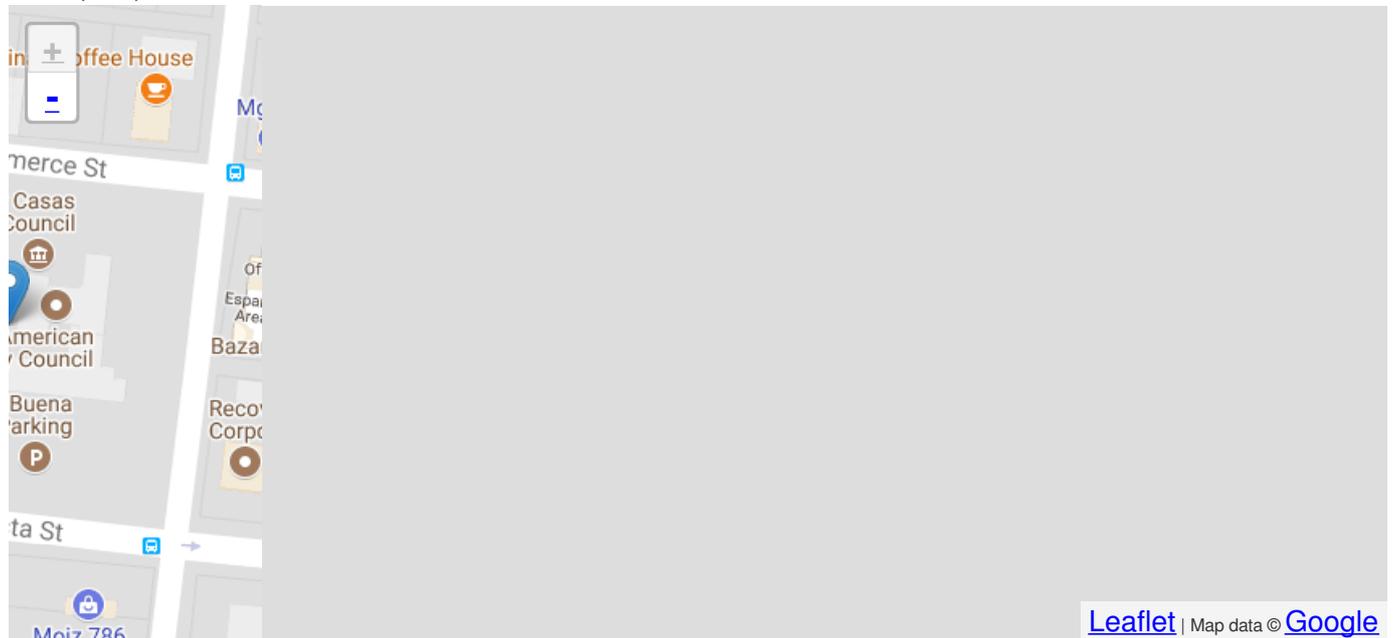
<http://www.americangateways.org/apply-for-services/> [2]



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Links

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[2] <http://www.americangateways.org/apply-for-services/>